

Notice of Non-Discrimination

Updated: 8/2022

Reliance Hospice and Palliative Care (the “Company”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, creed, disability, or sex. The Company does not exclude people or treat them differently because of race, color, national origin, age, creed, disability, or sex. The Company provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written materials in other formats (e.g., large print, audio, accessible electronic formats). The Company provides free language services to people whose primary language is not English such as qualified interpreters and information written in other languages.

If you need these services, please contact the Compliance Officer at 323.446.4493. If you believe that the Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, creed, disability, or sex you can file a grievance with:

Reliance Hospice and Palliative Care
Compliance Officer
18000 Studebaker Rd. Suite 110,
Cerritos, CA 90705
Tel: 323.446.4493 (TTY: 711)
Email: Compliance@rhospice.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Officer or Administrator is available to help you.

You can also file a civil rights complaint with U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Compliant Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)